

Resurgam's COVID-19 Strategy

- Development of COVID-19 policies and procedures including risk management
- Providing signposting for local support and identifying need in communities by local community assessments with partner groups and organisations including:
Lisburn Castlereagh DEA C-19 Officers, Lisburn Foodbank, Department for Communities, The Executive Office, NINIS, Public Health Agency, Healthy Living Centre Alliance, SE HSC Trust, Education Authority, Northern Ireland Housing Executive, Rural Community Network, Bryson Care, Barnardos, Social Enterprise NI, Community Development Health Network, PSNI Neighborhood Policing Teams, Lisburn & Castlereagh Multi-faith Church Forum, Social Services.
- COVID-19 support financed by grants, collaboration & partnerships and community fundraising
- COVID-19 services supported by redeployment of staff (some furloughed SE staff volunteering)
- Supported existing volunteers and recruited new volunteers
- PPE, training and support for staff, volunteers & local residents
- Access NI Checks completed & uniforms provided



First Minister Arlene Foster lends a hand with DFC Parcels



Some of the Resurgam Volunteers throughout Covid-19



Right Worshipful Mayor Alan Givan Visits The Highway Soup Kitchen

COVID-19 Response

Activities/Outputs April 2020 – March 2021
Resurgam Healthy Living Centre and Laganview Emergency Aid Distribution Centre supported by member communities and Lisburn SAFE

- 130 Volunteers (30 new)
- 13,453 volunteer hours (34000 vol hrs – £280k SROI / 47,543 - £369k) Page 7
- 508,000 reach social media
- 37,000 neighbourhood leaflet drops
- 29,378 interventions and befriending – multiple referrals to SPRING Social Prescribing and Lisburn SAFE
- 19,634 meals delivered
- 150 welfare advice/support provided from befriending
- 63 Care Packs delivered to Care Homes
- 1200 wellbeing packs distributed to most at risk
- 12 ASB outreach sessions
- Weekly Regional Pharmacy Delivery Driver Scheme
- 1500 medicines delivered by Pharmacy Drivers Scheme with CDHN
- £8,000 Hardship Fund delivered within local communities in partnership with Bryson Care

COVID-19 Response

- Highway Inn & Kitchen Manager Emma Robb was awarded a BEM in the Queens Birthday's Honors list.
- Highway Inn outdoor space was created for safer dining including a coffee/snack cart
- Laganview Community Gym created safer exercising sessions while open & a weight loss club when in lockdown
- Resurgam Reboot - Education re-start with Resurgam Youth Initiative, Resurgam Healthy Living Centre and Early Intervention Lisburn working to improve mental health and wellbeing

Co-Production (Mental Health & Wellbeing)

Much is made of the term 'Co-Production' but in Resurgam an exciting and innovative partnership has developed specifically to support those facing issues compounded by COVID-19. While many of these issues existed prior to C-19, it is important to highlight the 'Wrap Around' services provided by Early Intervention Lisburn, Resurgam Healthy Living Centre and Resurgam Youth Initiative @ 3D Youth Centre. A scoping exercise was carried out in response to requests from the three projects and priorities were identified which took the form of young people at risk of poor mental health and wellbeing. While this was always on the agenda, Education Authority provided the opportunity for some white board thinking on partnership. Three programmes were tailored into one package, available following 'triage' from the three managers. The services available are Counselling, Mindwise and Art Therapy. Resurgam will write up this work as a model of good practice for knowledge transfer.



Resurgam Trust Achievements

- Despite Covid-19 Resurgam has continued to work towards their sustainability mission

- Launch of 'Conflict to Peace' The Resurgam Journey
- Resurgam Trust was the only NI case study within the Marmot Review of Health Inequalities launched in London February 2020.
- Resurgam Healthy Living Centre has help facilitate the development of an inequalities informed approach for Lisburn supported by the Integrated Care Partnership for Lisburn – work ongoing.
- Premier Taxi Company have introduced a new Passenger Booking App and remained open 24/7
- Development of RYI as a training provider, delivering OCN in Youth Work, Good Relations, Employability & Safeguarding
- Securing funding as the only community provider of EA funded area- based youth work in Lisburn
- Commencement of the Connected Minds July 2020 with aim of Lisburn becoming a trauma informed locality
- Connected Minds Youth Committee : focused on addressing youth mental health and wellbeing (14 young people 14-22 years)
- Help Kids Talk: online basic awareness training is now accessed regionally
- Support the development of the Lisburn Drug and Alcohol Forum

Testimonies & Feedback

Louise Haigh, Shadow Secretary of State:

"This community driven project has had a transformative impact on young people and communities in Lisburn ... lessons for the whole U.K." Feedback from a vulnerable older person to Emma Robb BEM: "I have just eaten the beef stew and it was delicious, I'm not on social media so please pass on"

Adrian Bird, Trust Director:

"Delighted to present flowers to Doreen McKee, celebrating 100 years of age"

Feedback from widower to Nicola Smyth, Social Prescriber:

"So grateful for the meals and chats, it gets very lonely by yourself"

Investments:

Social Enterprise	-	£415,000
Regeneration	-	£112,000
Health	-	£608,000
Youth	-	£367,000
Governance	-	£99,000
Comm. Safety	-	£155,000
Total	-	£1,756,000

**Lisburn Castlereagh
City Council
Mayors
Community Awards
Winner of the 'Making a
Difference Award'**



LISBURN



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